

 CASPIAN DRILLING FLUIDS	Quality Policy	Doc. No	CDF/001/QP
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QUALITY POLICY

The quality policy of CDF is part of the company's overall development strategy. Company employees are obliged to follow the provisions of this document in their day-to-day activities and decisions.

CDF's aim is to become the leading fluids service providing company in the region's market by providing most qualitative and contemporary products and approach to the local and international oil and gas companies.

In our work we are guided by the following principles:

- continual improvement of our activities through regular training and development of personnel
- application of risk-based approach in managing and optimizing business processes
- preventing problems, rather than dealing with the consequences as an aftermath
- ensuring high reliability and quality of services provided
- establishment and maintaining an open dialogue with all interested parties, prompt consideration of inquiries and complaints
- development and application of an effective quality management system based on the analysis of international experience and taking into account industry specifics
- utilizing customer feedback to improve service quality

The executive management of CDF takes overall responsibility for implementation of this Policy and provides environment for achieving the set goals in the field of quality management, compliance with legal and other applicable requirements with which the company claims compliance, as well as increasing the effectiveness of the quality management system and ensures its implementation by fulfilling the following obligations:

- regular analysis of the key business processes of the company with the view of improving them, increase efficiency and improve the quality of offered services
- to ensure coordination of business activities among different departments of the company
- maintaining an effective organizational structure
- ensuring that personnel understand the Quality Policy and strictly follow it at all levels and in all departments
- compliance of the quality management system with the established requirements and continual improvement of its effectiveness.

The company's employees make direct impact in achieving the goals set by the company: in particular, the following factors contribute to the goals, i.e., the quality of work rendered by the personnel, the quality of the decisions taken by the personnel of the company, as well as the company's image among the customers and business partners and their trust in this company.

Elgun Bayramov
CDF CJSC Director

Signed: 

Date: 01.09.2021

